



Alton Community Care

Reg Charity No 275617

Telephone: 01420 541520

Client information - Transport to medical appointments

Some medical conditions entitle you to free Hospital Transport eg Radiotherapy and Chemotherapy. Ask your GP if you qualify.

If you use our transport service, the journey can be free where necessary but without donations we would not be able to continue providing this service.

If you wish to make a donation, the following list shows what level of contribution would help to cover our costs:

Local journeys		
Within Alton	Holybourne, Shalden, Chawton, Beech,	Farringdon, Newton Valance, Selborne and East Tisted
£3.00	£4.00	£7.00

Town	£	Town	£
Aldershot	13.00	Frimley	19.00
Andover	25.00	Guildford	18.00
Basingstoke	15.00	W London eg Brompton	44.00
Basingstoke (from outlying villages)	17.00	Central London (+ congestion charge if applicable)	48.00
Bentley	7.00	Odiham	8.00
Bordon / Whitehill	9.00	Oxford	54.00
Chertsey	29.00	Portsmouth / Cosham	27.00
Farnham	10.00	Ropley	9.00
Four Marks	6.00	Southampton	26.00
Four Marks (from Holybourne)	8.00	Salisbury	41.00
		Winchester	18.00

Please tell us if you have any special needs, use a walking frame or wheelchair or have a friend or carer to accompany you.

If you have a blue 'disabled' badge please bring it with you.

Help with travel costs

You may be able to reclaim some or all of your travel costs to hospital appointments if you or your partner are receiving certain welfare benefits. Full details are in NHS Leaflet HC11 Help with Health Costs, which is available at surgeries, hospitals and DSS offices, or online at www.nhsbsa.nhs.uk

You can usually do this at the hospital cashier's office on the day of the appointment if you have the following: -

- Your Appointment letter
- A document showing your entitlement to benefit
- A receipt for your travel costs (Our driver can give you one for your donation)

You can also claim by post using NHS form HC5 which is available from hospitals and DSS offices.

HCC Travel Vouchers

Many disabled persons are entitled to these travel vouchers, which can be used on local bus services, rail services, ferries and shopmobility as well as for buying railcards and for our car service.

Holders of Blue Badges and those in receipt of attendance allowance along with many others qualify for these vouchers.

For more information phone HCC on 0300 555 1375

Gift Aid

We will normally contact new clients about Gift Aid but if you have not heard from us and wish to take part please contact giftaid@altoncare.org.uk

www.altoncare.org.uk

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