

CLIENT INFORMATION – TRANSPORT TO MEDICAL APPOINTMENTS

Alton Community Care makes no charge for our transport service. However, if you would like to make a donation it will help towards meeting our costs. Equally, it is recognised that some people are unable to do this, and absence of a donation is quite understood.

At a time when the cost of living is a major challenge for many, we have reduced our suggested level of contribution for all destinations:

Within Alton	Holybourne, Shalden, Chawton, Beech	Farringdon, Newton Valance, Selborne, East Tisted
£2.00	£3.00	£5.00

Town	£	Town	£
Aldershot	10.00	Guildford	13.00
Andover	20.00	West London	35.00
Basingstoke (from southern villages)	14.00	Central London (+ cong charge if applicable)	37.00
Basingstoke	12.00	Odiham	6.00
Bordon/Whitehill	7.00	Oxford	45.00
Chertsey (St Peter's)	24.00	Portsmouth/Cosham	23.00
Farnham	8.00	Ropley	6.00
Four Marks	5.00	Southampton	22.00
Four Marks (from Holybourne)	6.00	Salisbury	33.00
Frimley	14.00	Winchester	16.00

When two journeys are required, one to drop off and one to collect later in the day, a donation of half as much again is suggested. For example, a double journey to Basingstoke from Alton would be £18.00.

See overleaf for help with travel costs and other information

Help with Travel Costs

You may be able to reclaim some or all of your travel costs to hospital appointments if you or your partner are receiving certain welfare benefits. Full details are in NHS Leaflet HC11 Help with Health Costs, which is available at surgeries, hospitals and DSS offices, or online at www.nhsbsa.nhs.uk .

You can usually do this at the hospital cashier's office on the day of the appointment if you have the following:

- Your appointment letter.
- A document showing your entitlement to welfare benefits.
- A receipt for your travel costs (ask your driver for this).

You can also claim by post using NHS Form HC5, which is available from hospitals and DSS offices.

Hampshire County Council Travel Vouchers. HCC no longer provides travel vouchers.

Cancer Treatment. Some medical conditions entitle you to free hospital transport eg chemotherapy and radiotherapy. Ask your GP if you qualify. For an extended course of treatment, such as radiotherapy which may last several weeks, we invite a donation for the first appointment only.

Please tell us if you have any special needs, use a walking frame or wheelchair, or have a friend or carer to accompany you.

If you have a blue "disabled" badge please bring it with you.

www.altoncare.org.uk 01420 541520